



## MobileOffice



MobileOffice is a business-grade softphone application that enables you to manage your communications easily and efficiently across PC Desktops, Smartphones and Tablet devices (i.e. iPad).

The MobileOffice 'iPhone Edition' allows Apple iPhone users to make and receive calls over their IPVS service using either a Wi-Fi or 3G data connection, bypassing traditional telephony networks.

The application can be used as a user's Primary phone device or a Secondary device (i.e. in addition to a desk phone) and will use their IPVS telephone number.

### Highlights

- Business class calling features allows the iPhone device to become an extension of their office and provide key feature such as; *extension dialing, call hold, transfer, conference, speakerphone, mute and voicemail.*
- Uses in built iPhone functionality with the application such as: Dial out from Contacts and Call History.
- Bypasses the Mobile network by using Wi-Fi to make calls over an IP network, allowing Free On-Net calls between your users and cheaper calls.
- Simple free download (application only) direct from the Apple App Store and simple provisioning of the chargeable license via the self-service IPVS portals (SPA and BP).

- Zero-Touch secure remote provisioning, controlled by the IPVS core. End users simply need to download the application and enter their username and password.
- Uses all IPVS codecs including G722 (HD Voice), G711 and G729
- Works on Hosted user licenses (Basic\*, Standard, Prem & Prem Plus) and SIP Trunking user licenses (Mobility Only).

### Supported Devices

MobileOffice iPhone Edition is available on iOS 4.1 or higher on the following devices:

- iPhone 4S
- iPhone 4
- iPhone 3GS
- iPhone 3G

### Additional Information

If used as a Secondary device on Hosted VoIP deployments, Shared Call Appearance 10, chargeable extra, needs to be ordered. If being deployed on SIP Trunking then a new license pack, Shared Call Appearance 5, will need to be ordered.

### Availability

The MobileOffice 'iPhone Edition' license is available as a chargeable User Add-On, billed monthly per user in line with published rates.

The license pack has been added to your Service Offering(s) and is available to provision from the **16<sup>th</sup> January 2011**. Existing Customers are required to be re-subscribed and their Site(s) re-submitted in order for MobileOffice for Smart Phone to become available.

The actual application is available as a free download from the Apple App Store. For user guides and information on how to set this up please see supporting documentation available from the IPVS Support Centre.