



MobileOffice



MobileOffice is a business-grade softphone application that enables you to manage your communications easily and efficiently across PC Desktops, Smartphones and Tablet devices (i.e. iPad).

The MobileOffice 'Desktop Edition' allows PC or MAC users to make and receive calls over a soft client on their computer, using either a Wi-Fi or Wired data connection, and thus bypassing traditional telephony networks.

The application can be used as a user's Primary phone device or a Secondary device (i.e. in addition to a desk phone) and will use their IPVS telephone number.

Highlights

- Business class calling features providing key features such as; *extension dialing, call hold, transfer, conference, speakerphone, mute and voicemail.*
- Zero-Touch secure remote provisioning, controlled by the IPVS core. End users simply need to download the application and enter their username and password.
- LDAP/Active Directory Integration
- Support for plug-and-play HID-compliant devices with the option to personalize buttons to control MobileOffice (Windows only)

- Flexible contact-centric user interface
- Messaging/Voicemail integration with real time message waiting indicator (MWI)
- Uses all IPVS codecs including G722 (HD Voice), G711 and G729
- Works on Hosted user licenses (Basic*, Standard, Prem & Prem Plus) and SIP Trunking user licenses (Mobility Only).

Supported Devices

See following page.

Additional Information

If used as a Secondary device on Hosted VoIP deployments, Shared Call Appearance 10, chargeable extra, needs to be ordered. If being deployed on SIP Trunking then a new license pack, Shared Call Appearance 5, will need to be ordered.

Availability

The MobileOffice 'Desktop Edition' license is available as a chargeable User Add-On, billed monthly per user in line with published rates.

The license pack has been added to your Service Offering(s) and is available to provision from the **16th January 2011**. Existing Customers are required to be re-subscribed and their Site(s) re-submitted in order for MobileOffice to become available.

The actual application is available as a free download from IPVS or from your own website. For user guides and information on how to set this up, please see supporting documentation available from the IPVS Support Centre.

Product Briefing

MobileOffice for Desktop



Requirements for MobileOffice Windows Edition:

Processor	Minimum: Pentium 4® 2.4 GHz or equivalent Optimal: Intel Core 2 Duo or equivalent; Video Card with DirectX 9.0c support Recommended: Intel Core 2 Duo or equivalent with minimum 3.0 GHz, or a triple- or quad-core processor; Video Card with DirectX 9.0c support.
Memory	Minimum: 1 GB RAM Optimal: 2 GB RAM.
Hard Disk Space	50 MB
Operating System	Microsoft Windows XP Service Pack 2 Microsoft Windows® Vista® Service Pack 1, 32-bits and 64-bits arch Microsoft Windows 7 Service Pack 1.
Additional	Microsoft Windows Installer 3.1 Microsoft .NET 4.0 Microsoft VC C++ 2010 (Note that the installer will take care of installing those if you do not have them).
Connection	Minimum: IP network connection (broadband, LAN, wireless) Recommended: A 2.0 Mbps connection
Sound Card	Full-duplex, 16-bit or use USB headset

Requirements for MobileOffice Mac Edition:

Operating System	Mac OS™ 10.5 or above.
Connection	IP network connection (broadband, LAN, wireless). Recommended: A 2.0 Mbps connection.
Memory	2GB RAM minimum

Multimedia Device Requirements:

MobileOffice for Desktop requires both speakers and a microphone to make calls. Any of the following are acceptable:

- External speakers and microphone
- Built-in speakers and microphone
- Dual-jack multimedia headset
- Bluetooth® multimedia headset
- USB multimedia headset
- USB phone